Individual/Household (HH) contacts Waypoint

Does household identify domestic violence as primary factor causing housing crisis?
- Yes
  - Individual/HH currently fleeing domestic violence?
    - Yes
      - Individual/HH is connected to Cedar Valley Friends of the Family for shelter/housing options.
    - No
      - Individual/HH is provided with housing advocacy, referrals, and other support as needed by Waypoint’s Comprehensive Domestic Violence Program.
- No
  - Staff performs triage and gathers standardized information for input into HIMS.

Is diversion possible?
- Yes
  - Individual/HH is referred to appropriate Homeless Preventions Services.
- No
  - Case Management including administration of VI-SPOAT to determine household’s level of need.

Is shelter space available for household?
- Yes
  - Individual/HH is referred to appropriate shelter.
- No
  - Individual/HH is encouraged to contact Waypoint daily if need for shelter continues.
    - Individual/HH is offered connection to a Housing Specialist.

Supportive Services
- Rapid Re-Housing
- Transitional Housing
- Permanent Supportive Housing