



FY19 Annual Report



**JONES COUNTY
VOLUNTEER CENTER**

FY19 at a Glance

Jones County Volunteer Center's (JCVC) mission is to engage people of all ages in volunteer services that meet critical community needs, benefit citizens of Jones County, and provide volunteers meaningful experiences. JCVC maintains partnerships with a variety of nonprofits in Jones County in order to assist community members in finding the perfect volunteer opportunity.

Elderly Outreach Assisted Transportation Program

Using their personal vehicles, volunteers drive senior clients, age 55+, to non-emergency medical appointments outside of Jones County.

Emergency Volunteer Center (EVC)

EVC formed with the support of a local radio group and Jones County Emergency Management to help support volunteer needs in the community during a disaster.

Days of Service

Days of Service support local nonprofits through volunteer projects such as baking for local law enforcement, yard clean up, painting, supply drives, and more. Days of Service occur throughout the year for groups looking to give back to the community and have grown from engaging 12 volunteers to 633 in only 6 years!

Senior Health Insurance Information Program (SHIIP)

Volunteers offer free counseling on Medicare, Medicaid, and marketplace options. Jones County seniors can schedule money-saving appointments by calling 2-1-1 or 866-469-2211 or downloading the 211 app in Google Play or the App Store.

Volunteer Income Tax Assistance (VITA)

Certified volunteers provide free tax preparation for individuals and families with an annual income less than \$54,000. Taxpayers who qualify can schedule VITA appointments January–March by calling 2-1-1 or 866-469-2211.





The Stories

Transportation Program

During my 22 months of volunteering, **I HAVE DRIVEN MORE THAN 100 TRIPS TRANSPORTING PEOPLE TO THEIR MEDICAL APPOINTMENTS.** Most appointments last less than an hour in duration, however, I have found the most enjoyable transports have been with a gentleman needing to go to chemotherapy in Iowa City, which usually lasted 5-6 hours.

He always showed appreciation of my driving—always warm, always appreciative, always friendly. This has proven true for 99% of my transports, but his were the very best.

When arriving to the hospital, all the nurses and staff would greet him as if he were one of their family, and all would also greet me in a similar manner. It was a warm feeling of being appreciated as one of their own.

During his appointments, we'd watch Gunsmoke and The Rifleman. I also spent extensive time hiking around the hospital with him and even attended a piano concert in the chemotherapy lounge.

His chemotherapy is now over, and I miss him and those Iowa City trips, but **I AM THANKFUL FOR THE OPPORTUNITY TO GET TO KNOW HIM AND HELP HIM DURING A TRYING TIME IN HIS LIFE.**

—JCVC Volunteer Driver

VITA Program

While volunteering with VITA, I was assisting a special needs member of the community with his taxes. After everything was finished, I told him what his refund would be his face lit up! He had a smile so big I could not help but tear up seeing how happy he was. He told me that he was going to put some in his savings account and spend a little on a special treat for himself. **HE THANKED ME SEVERAL TIMES ON HIS WAY OUT—THIS IS WHY I VOLUNTEER!**

—VITA Volunteer

Volunteers drove clients more than
66,700 miles
to appointments. That's equal to
2.6 times
around the earth!



Volunteer Income Tax
Assistance (VITA)
clients were refunded

\$258,888



That would pay for

14 years

of mortgage payments

SHIP volunteers
saved clients

\$167,834

equal to

**38 years of
groceries**

for a couple over 55



Volunteers logged

5,735 hours equal to

2.75 full-time employees