211 Iowa in 2021
Get Connected. Get Help.

From Hello to Help, 211 is Here.

105,278 connections to help
47,000+ connections to COVID resources

211 IS A VITAL SERVICE IN IOWA AND HAS RESPONDED TO MORE THAN 105,000 REQUESTS FOR HELP ACROSS THE STATE. 24/7 clients can contact 211 to access free and confidential community health and human services. 211 provides expert, caring help in more than 180 languages — no matter the situation, the specialists at 211 listen, identify problems, and connect people in need with resources and services in their community that improve their lives. 211 tackles underlying root causes – 211 does more than “patch people through” to agencies. Instead, 211 specialists are trained to identify and address root causes of a client’s problem and connect them with a wide range of available resources that meet all the underlying needs. There is no other network in the country that has a similar pulse on America’s needs. 211 makes the social services ecosystem more efficient by ensuring people in need are connected to agencies that can help them.